

### Appendix 2 – Unplanned (reactive) Activity

Proactive Tasks	Level of activity		
	Predicted 2021-22	Actual 2020-21 (-2 months)	
Service requests/complaints about food and food businesses	550	486	
FHRS re-score requests	26	9	
Food, water and environmental samples taken	25	0	
Infectious disease control – notifications of food-borne/food poisoning illness	80	56	
FSA Food Alerts for Action	2	3	